

Avril Fortuin Training Services Privacy Policy

Owner

Avril Fortuin Training Services Pty Ltd operates under <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com. The business is address is 103 Plantation Road, Ottery, Cape Town, South Africa. We can be contacted via email at impactpreneur@avrilfortuin.com or impactpreneur@gmail.com.

Avril Fortuin Training Services Pty Ltd is committed to protecting and respecting your privacy.

Our sites, <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com, collects, some personal data from its users. This Privacy Policy informs you of our views, practices and policies regarding the collection, use and disclosure of personal data we receive from users of the Site.

By submitting personal data to us, you agree to us using your personal data as outlined in this privacy policy.

Like most website operators, Avril Fortuin Training Services collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request.

Avril Fortuin Training Services' purpose in collecting non-personally identifying information is to better understand how Avril Fortuin Training Services' s visitors use its website. From time to time, Avril Fortuin Training Services may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its website.

Avril Fortuin Training Services also collects potentially personally-identifying information like Internet Protocol (IP) addresses. Avril Fortuin Training Services does not use such information to identify its visitors, however, and does not disclose such information, other than under the same circumstances that it uses and discloses personally-identifying information, as described below.

Gathering, Purpose and Use of Personally-Identifying Information

If you are a visitor to <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com, and choose to interact with <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com, you may be asked to provide Avril Fortuin Training Services with personally-identifying information that can be used to contact or identify you. The amount and type of information that

<https://avrifortuin.com> gathers depends on the nature of the interaction. Personally identifiable information may include, but is not limited to name, email address, cookies, usage data, password. You're still the primary controller of your data. Avril Fortuin Training Services only processes the data you provide.

We may use your personal information to:

- send you our newsletters from time to time (Monthly or quarterly)
- manage contacts and send messages
- ensure that content from our site is presented in the most effective manner for you and for your computer
- provide you with information, products or services that you request from us which may be of interest to you
- carry out our obligations arising from any contracts entered into between you and us
- interact with external social networks and platforms (e.g. social media widgets and share bars)
- allow registration and authentication (e.g. affiliate portals and membership areas)
- monitor infrastructure
- interact with live chat platforms
- carry out remarketing and behavioural targeting (including display ads)
- display content from external platforms
- carry out commercial affiliation (e.g. display ads)
- interact with support and feedback platforms
- manage user database

On occasions we may want to use your information for a specific purpose not listed above, we will always ask for your consent. For example, we may publish testimonials, images or feature customer stories to promote our products or services. We will always ask for consent prior to posting any information for promotional purposes.

With regard to delivering course content, promotions, surveys or other features we will send you information you agreed to receive about topics we think will be of interest to you. For example, when you raise a support request you will receive emails from our customer relations specialist, or when you opt-in to our mailing list, you will receive emails that may include company news, updates, related product or service information, etc. If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

In addition to the above, we may collect log data and use cookies.

Log Data

Like many site operators, Avril Fortuin Training Services Pty Ltd may collect statistics about the behavior of visitors to <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com. We collect information that your browser sends whenever you visit our Site. For instance, <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com, may reveal how many downloads a particular video received.

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyse this data.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Your browser provides information to the website each time you return to the site. The cookies are on your web browser places cookies mainly for record-keeping purposes and sometimes to track information about your activities or preferences.

Like many sites, <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com, use "cookies" to collect information.

- We use cookies to save the user's session and to carry out other activities that are strictly necessary for the operation of this Site, for example in relation to the distribution of traffic.
- We use cookies to save browsing preferences and to optimize your browsing experience.
- We use cookies to store information such as products in your cart.

These may be used to track users' browsing habits – in addition to the information specified herein and without our knowledge. Please refer to the privacy policy of the listed services for detailed information.

<https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com's visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using <https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com, with the drawback that certain features of

<https://akwaabamobilelearning.com> and lms.akwaabamobilelearning.com website may not function properly without the aid of cookies.

In addition to what is specified in this privacy policy, the user can manage preferences for cookies directly from within their own browser and prevent – for example – third parties from installing cookies.

Through browser preferences, it is also possible to delete cookies installed in the past, including the cookies that may have saved the initial consent for the installation of cookies by this Site.

Users can, for example, find information about how to manage cookies in the most commonly used browsers (e.g. Google Chrome, Mozilla Firefox, Apple Safari and Microsoft Internet Explorer) on the website of the browser of choice.

Some of third parties such as for example Google Analytics and Bitly collect statistics in an anonymized and aggregated form and may not require the consent of the user or may be managed directly by us without the help of third parties.

Furthermore, with regard to cookies installed by third parties, users can manage their preferences and withdrawal of their consent by clicking the related opt-out link (if provided), by using the means provided in the third party's privacy policy, or by contacting the third party.

Data Storage

Your personal data may be transferred to, and stored at, a destination inside or outside the European Economic Area (“EEA”).

By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Lawful Basis of Processing Personal Data

Avril Fortuin Consulting Ltd may process personal data relating to users if one of the following applies:

- users have given their consent for one or more specific purposes;
- provision of data is necessary for the performance of an agreement with the user and/or for any pre-contractual obligations thereof;
- processing is necessary for compliance with a legal obligation to which we are subject;

- processing is related to a task that is carried out in the public interest or in the exercise of official authority vested in us;
- processing is necessary for the purposes of the legitimate interests pursued by us or by a third party.

Data Retention

Avril Fortuin Training Services process and store your personal data for as long as required by the purpose they have been collected for.

Therefore:

- personal data collected for purposes related to the performance of a contract between us and the user will be retained until such contract has been fully performed;
- personal data collected for the purposes of our legitimate interests will be retained as long as needed to fulfill such purposes;
- we may be allowed to retain personal data for a longer period whenever the user has given consent to such processing, as long as such consent is not withdrawn;
- we may be obliged to retain personal data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority.

Once the retention period expires, personal data will be deleted and some of your rights (i.e. the right to access, the right to erasure, the right to rectification and the right to data portability) cannot be enforced after expiration of the retention period. You may find specific information regarding your rights within the relevant section of this Privacy Policy or by contacting us at impactpreneur@avrilfortuin.com or via our [contact form](#) on our sites.

In the event that a user's account has been compromised and purposely deleted. We will help maintain and restore data once the situation is rectified. An account was mistakenly deleted by a user. In such an event, we will be able to restore data for the user. If a user initially cancelled their account but later requested reactivation. A user will be able to have all data restored if an account is reactivated within 90 days after initial account cancellation.

When we retain information for product or service improvement and development, we take steps to eliminate or anonymize information that directly identifies any specific user, and we only use the information to uncover collective insights about the use of our products or services, not to specifically analyze personal characteristics about any user.

Data Deletion

You, at any time, may request the deletion of your personal data. If such a request is made, data is deleted after our data retention period. Having said that the data will remain in backups as part of our maintenance activities. We ensure you, that we do not store data inside backups for more than 90 days. You may email impactpreneur@avrilfortuin.com to request data deletion.

Third-Party Disclosure

We do not sell, trade, or otherwise transfer to outside parties your personal information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users (such as, for example, Payfast, Paypal, Siteground, Wordpress, Edwiser Bridge, Moodle, etc.) so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Your Rights

You as a User have the right to do the following:

- Withdraw their consent at any time. Users have the right to withdraw consent where they have previously given their consent to the processing of their personal data.
- Object to processing of their data. Users have the right to object to the processing of their data if the processing is carried out on a legal basis other than consent.
- Access their data. Users have the right to learn if data is being processed by us, obtain disclosure regarding certain aspects of the processing and obtain a copy of the data undergoing processing.

- Verify and seek rectification. Users have the right to verify the accuracy of their data and ask for it to be updated or corrected.
- Restrict the processing of their data. Users have the right, under certain circumstances, to restrict the processing of their data. In this case, we will not process their data for any purpose other than storing it.
- Have their personal data deleted or otherwise removed. Users have the right, under certain circumstances, to obtain the erasure of their data from us.
- Receive their data and have it transferred to another controller. Users have the right to receive their data in a structured, commonly used and machine-readable format and, if technically feasible, to have it transmitted to another controller without any undue delay.
- Lodge a complaint. Users have the right to bring a claim before their competent data protection supervisory authority.

You can exercise your right to prevent such processing by contacting us at impactpreneur@avrilfortuin.com or via our [contact form](#).

These requests can be exercised free of charge and will be addressed by us as soon as possible and always within 30 days.

Security

The security of your personal information is important to us.

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our Site as safe as possible.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential.

In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

Unfortunately, no method of transmission over the internet is completely secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

Privacy Policy Changes

This Privacy Policy is effective as of 28 May 2018 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of our Site after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website. We kindly request that you make it your responsibility to review this privacy policy periodically and become aware of any modifications.

Contact Us

Avril Fortuin Training Services Pty Ltd are serious about your privacy and will make every effort to resolve complaints about your privacy and our collection of your personal information.

If you have any questions about this Privacy Policy, please contact us at impactpreneur@avrilfortuin.com or via our [contact form](#).

Avril Fortuin Training Services Pty Ltd
103 Plantation Rd, Ottery, 7800, Cape Town (SA)
+27 (722867272)